

## Disabled Access

Wheelchair access is available via the front door, for any assistance please ask a member of staff.

## Signposting

We can provide information and refer patients to other health and social care services.

## Support for Self Care

We are able to offer advice on the appropriate use of non prescription medicines.

## Opening Hours

Monday - Friday 8:45am-6:15pm  
Pharmacist at lunch 1:15pm-2:15pm  
Saturday 9:00am - 12:00pm

For details of Sunday, Public Holiday and Evening Rotas see notices in our window.

## Out of Hours

When the pharmacy is closed, health advice and other information, including details of other local health services, is available round the clock from NHS Choices. You can:

-Go online at [www.nhs.uk](http://www.nhs.uk)

-you can call 111 when you need medical help fast but it's not a 999 emergency



## Legal

The Pharmacy complies with both **The Data Protection Act** and **The NHS Code on Confidentiality**. For further information please see leaflet "How we look after and safeguard information about you".

We reserve the right to refuse to provide services to individuals who act in a violent, threatening or aggressive manner.

For personal enquiries on our Prescription service and any other matters, you can call us on 01489 565441 or email at [whiteley@everettspharmacy.co.uk](mailto:whiteley@everettspharmacy.co.uk).

Our Head office address is:  
Everetts Pharmacy (HO),  
42 Bridge Road, Park Gate, Southampton,  
Hampshire, SO31 7GF

An Independent advocacy service is available to provide you with support for you if you are making, or thinking of making, a complaint about your NHS care or treatment. You can find out more at [www.nhscomplaintsadvocacy.org](http://www.nhscomplaintsadvocacy.org).

Your local office is at:  
Freepost RTHH-KGST-ZRBC **Health-watch Hampshire**, Westgate Chambers,  
Staple Gardens, Winchester, SO23 8SR  
Tel: 01962 440 262

# Everetts<sup>+</sup>PHARMACY

## Whiteley



Pharmacist Janice Gunby

**Yew Tree Drive**

**Whiteley**

**Hants**

**PO15 7LB**

**Tel: 01489 565 441**

Email: [whiteley@everettspharmacy.co.uk](mailto:whiteley@everettspharmacy.co.uk)  
[www.everettspharmacy.co.uk](http://www.everettspharmacy.co.uk)

Providing NHS Services



## NHS Services Available



As your local community pharmacy, we can offer a wide range of services and facilities for you and your family. We provide NHS services on behalf of NHS England.

### **Medication Use Reviews (MURS) & New medicine Service (NMS)**

You can make an appointment with our pharmacist to discuss how you are getting on with your regular medicines and discuss new medication. It will allow you to learn more about your medicines and ask any questions you may have. If you are experiencing any difficulties with your medicines our pharmacist may be able to help.

### **Electronic Prescription Service**

We are now offering our customers the Electronic Prescription Service, which allows you to nominate a pharmacy to get your medication from. Your GP will then send your prescription electronically to the place you have nominated, saving you time, giving you more choice about where to collect your prescription from and is therefore more convenient.

### **Free Collection and Delivery Prescription Service**

We are able to collect prescriptions from local surgeries and dispense them ready for you to collect. A free home delivery service is available for housebound patients.

### **Unwanted and Unused Medicines**

We help run a nationwide DUMP (disposal of unwanted medicines) campaign so please return all unwanted medicines and we will dispose of them safely. However we cannot accept used needles and lancets.

### **Medicine Containers**

All medicines are dispensed in child resistant containers unless otherwise requested. Please remember: **Keep out of reach and sight of children.** Our pharmacist can advise you on safe storage of medicines.

### **Repeat Dispensing**

We can dispense NHS repeat dispensing prescriptions issued by your doctor. Ask us for more information on this service.

### **Emergency Hormonal Contraception (EHC)**

Emergency contraception is available when a qualified pharmacist is working. Please call for details.

## Other Services Available

### **Advice on Medicines**

We carry a wide range of well-known medicines, and the pharmacist & our qualified Staff can advise you on the use of these, as well as those that you may be taking on prescription. Your pharmacist can advise on all medicines and minor ailments, as well as alternative and herbal remedies. Health care education and information leaflets are also available.

### **Monitored Dosage Systems**

We offer special packages for your medicines that help you to remember when to take them. Please ask for details.

### **Supervised Consumption**

We provide, if requested by your doctor, this discreet service to support treatment for particular conditions or addictions.

### **Promoting Healthy Lifestyles**

We can provide health information to patients suffering various conditions like diabetes and heart disease.