Nebulisers

Your doctor may recommend a nebuliser for asthma or breathing problems. These are not available on the NHS but we can supply them. We can advise on using inhalers and peak flow meters.

Holidays

Please ask about vour holiday requirements. The pharmacist is always happy to give advice about avoiding sunburn, upset stomach, Malaria, and other holiday risks, and to recommend suitable remedies and precautions.

Disabled Access

Wheelchair access is available via the back door For any assistance ask a member of staff.

Blood Pressure Testing

You can't tell if your blood pressure is too high. We can now check your blood pressure and offer lifestyle advice about how to stay healthy.

Out of Hours

When the pharmacy is closed, health advice and other information, including details of other local health services, is available round the clock from NHS Choices. You can:

-Go online at www.nhs.uk

-you can call 111 when you need medical help fast but it's not a 999 emergency



Legal

The Pharmacy complies with both The Data Protection Act and The NHS Code **on** Confidentiality. For further information please see leaflet "How we look after and safeguard information about you".

We reserve the right to refuse to provide services to individuals who act in a violent. threatening or aggressive manner.

For personal enquiries on our Prescription service and any other matters, you can call us on 01489 573001 or email at warsash@everettspharmacy.co.uk .

Our Head office address is: Everetts Pharmacy (HO), 42 Bridge Road, Park Gate, Southampton, Hampshire, SO31 7GF

An Independent advocacy service is available to provide you with support for you if your are making, or thinking of making, a complaint about your NHS care or treatment. You can find out more at www.nhscomplaintsadvocacy.org.

Your local office is at: Freepost RTHH-KGST-ZRBC Healthwatch Hampshire, Westgate Chambers, Staple Gardens, Winchester, SO23 8SR Tel: 01962 440 262

Everetts_{PHARMACY}

Warsash



Pharmacist Di Smith

26 Warsash Road, Warsash Hants, SO31 9HX TEL:01489 573 001

Email: warsash@everettspharmacy.co.uk www.everettspharmacy.co.uk

Opening hours

Monday - Friday 9:00am-5:30pm Pharmacist at lunch 1:00pm-2:00pm Saturday 9:00am - 1:00pm

For details of Sunday, Public Holiday and Evening Rotas see notices in our window.

Providing NHS Services

NHS Services Available

As your local community pharmacy, we can offer a wide range of services and facilities for you and your family. We provide NHS services on behalf of the NHS Portsmouth

Medication Use Reviews (MURS) & New medicine Service (NMS)

You can make an appointment with our pharmacist to discuss how you are getting on with your regular medicines and discuss new medication. It will allow you to learn more about your medicines and ask any questions you may have. If you are experiencing any difficulties with your medicines our pharmacist may be able to help.

Electronic Prescription Service

We are now offering our customers the Electronic Prescription Service, which allows you to nominate a pharmacy to get your medication from. Your GP will then send your prescription electronically to the place you have nominated, saving you time, giving you more choice about where to collect your prescription from and is therefore more convenient.

Free Collection and Delivery Prescription Service

We are able to collect prescriptions from local surgeries and dispense them ready for you to collect. A free home delivery service is available for housebound patients.

Unwanted and Unused Medicines

We help run a nationwide DUMP (disposal of unwanted medicines) campaign so please return all unwanted medicines and we will dispose of them safely. However we cannot accept used needles and lancets.

Medicine Containers

All medicines are dispensed in child resistant containers unless otherwise requested. Please remember: **Keep out of reach and sight of children**. Our pharmacist can advise you on safe storage of medicines.

Advice on Medicines

We carry a wide range of well-known medicines, and the pharmacist & our qualified Staff can advise you on the use of these, as well as those that you may be taking on prescription. Your pharmacist can advise on all medicines and minor ailments, as well as alternative and herbal remedies. Health care education and information leaflets are also available.

Emergency Hormonal Contraception (EHC)

Free emergency contraception is available when a qualified pharmacist is working. Please call for details.

Other Services Available

Stoma/Incontinence Supplies

We stock, or can get for you, an extensive range of common ostomy and incontinence products. The pharmacist can advise you confidentially in any of these areas.

Emergency supplies

We may be able to help you if you need a prescription medicine in an emergency when your surgery is closed.

Special Dietary Requirements

We sell a range of vitamins and minerals, and can also get gluten-free and wheat-free foods and medicines. We can advise you on what is available to suit your dietary needs also order products in for you.

First Aid

We carry a wide range of items for use and can also supply offices, shops and factories.