Access Arrangements

Disabled Access

Wheelchair access is available from the front of the pharmacy. For any assistance, ask a member of staff.

Opening Hours

Monday - Friday 9.00am - 6.30pm Saturday 9.00am - 12noon

Pharmacist at lunch 1:00pm-2:00pm

Closed Sunday

Out of Hours

When the pharmacy is closed, health advice and other information, including details of other local health services, is available round the clock from NHS Choices. You can:

-Go online at www.nhs.uk

-you can call 111 when you need medical help fast but it's not a 999 emergency



Legal

The Pharmacy complies with both **The Data Protection Act** and **The NHS Code on**Confidentiality. For further information please see leaflet "How we look after and safeguard information about you".

We reserve the right to refuse to provide services to individuals who act in a violent, threatening or aggressive manner.

For personal enquiries on our Prescription service and any other matters, you can call us on 02392 592 166 or email at sanjeetnijkar@everettspharmacy.co.uk.

Our Head office address is: Everetts Pharmacy (HO), 42 Bridge Road, Park Gate, Southampton, Hampshire, SO31 7GF

An Independent advocacy service is available to provide you with support for you if your are making, or thinking of making, a complaint about your NHS care or treatment. You can find out more at www.nhscomplaintsadvocacy.org.

Your local office is at:

Freepost RTHH-KGST-ZRBC **Healthwatch Hampshire,** Westgate Chambers, Staple Gardens, Winchester, SO23 8SR Tel: 01962 440 262

Providing NHS Services



Horndean



Pharmacist Mr Sanjeet Nijkar

11 London Road Horndean, Waterlooville PO80BN Tel: 02392 592 166

161. 02002 002 100

Email: sanjeetnijkar@everettspharmacy.co.uk www.everettspharmacy.co.uk



NHS Services Available

As your local community pharmacy, we can offer a wide range of services and facilities for you and your family. We provide NHS services on behalf of NHS England.

Medication Use Reviews (MURS) & New medicine Service (NMS)

You can make an appointment with our pharmacist to discuss how you are getting on with your regular medicines and discuss new medication. It will allow you to learn more about your medicines and ask any questions you may have. If you are experiencing any difficulties with your medicines our pharmacist may be able to

Electronic Prescription Service

We are now offering our customers the Electronic Prescription Service, which allows you to nominate a pharmacy to get your medication from. Your GP will then send your prescription electronically to the place you have nominated, saving you time, giving you more choice about where to collect your prescription from and is therefore more convenient.

Unwanted and Unused Medicines

We help run a nationwide DUMP (disposal of unwanted medicines) campaign so please return all unwanted medicines and we will dispose of them safely, however we cannot accept any needles and lancets.

Medicine Containers

All medicines are dispensed in child resistant containers unless requested otherwise. Please remember: **Keep out of reach and sight of children**. Our pharmacist can advise you on safe storage of medicines.

Repeat Dispensing

We can dispense NHS repeat dispensing prescriptions issued by your doctor. Ask us for more information about this service.

Advice on Medicines

We carry a wide range of well known products. The pharmacist can advise you on these as well as those you may be taking on prescription. The pharmacist can assist with knowledge on other minor ailments including alternative and herbal remedies. For private consultation, we have a private room if required.

Holidays

Please ask our staff about your holiday requirements. We are happy to provide advice about avoiding any unwanted holiday risks and recommend suitable remedies.

NHS Stoma / Incontinence Supplies

We stock, or can get for you, an extensive range of common ostomy and incontinence products, the pharmacist can advise you confidentially in any of these areas.

Healthcare Advice

Our trained counter staff will be able to advise you on many healthcare matters including smoking cessation, first aid, family planning and healthy lifestyle issues. We have a wide range of well known products, many of which you can only buy from a pharmacy. If you prefer to speak to our pharmacist in confidence, we have a private consultation room.

We Can Also Offer...

<u>Nebulisers</u> Although Nebulisers are not available through the NHS, we can however obtain them through our wholesaler for purchase to you our customers.

<u>Hosiery</u> We can supply stockings ordered by your doctor as well as many other items not available on the NHS. We also offer a measuring and fitting service.

<u>Special Dietary Requirements</u> We sell a range of vitamins and minerals. We can also get gluten-free and wheat-free foods and medicines for prescriptions.

<u>Emergency Hormonal Contraception</u> You can now purchase EHC from us in a discrete and professional environment, this is a no appointment necessary service.